

Jax Fingerprinting – Privacy Policy

Last Updated: May 10, 2026

1. Introduction

Jax Fingerprinting respects your privacy and is committed to protecting your personal information.

This Privacy Policy explains how we collect, use, store, and protect information gathered through our website and services.

By using our website or booking services, you consent to the practices described in this policy.

2. Information We Collect

We may collect the following information:

Personal Information

- Full name
- Phone number
- Email address
- Appointment details
- ORI numbers
- Agency or employer information

Identification Information

During appointments, we may collect:

- Government-issued identification
- Fingerprint data
- Photographs (when required)

Technical Information

When visiting our website, we may automatically collect:

- IP address
- Browser type
- Device information
- Website usage data
- Cookies and analytics data

3. How We Use Your Information

We use collected information to:

- Schedule appointments
- Provide fingerprinting services
- Process electronic submissions
- Communicate appointment updates
- Improve our website and services
- Maintain security and fraud prevention
- Comply with legal obligations

4. Fingerprint Data & Sensitive Information

Fingerprint information collected during appointments is used solely for authorized submission and processing purposes.

We do not sell or use fingerprint data for marketing purposes.

Fingerprint submissions are processed according to applicable agency requirements and legal standards.

5. Sharing of Information

We may share information with:

- Government agencies
- Licensing authorities
- Background screening systems
- Technology providers supporting our services
- Payment processors

We do not sell personal information to third parties.

6. Third-Party Booking & Processing Services

Our website may use third-party platforms such as Calendly and payment processors to manage appointments and transactions.

Information submitted through those services is subject to their respective privacy policies.

7. Cookies & Analytics

Our website may use cookies and analytics tools to:

- Improve user experience
- Analyze website traffic
- Measure website performance
- Support marketing efforts

Users may disable cookies through their browser settings.

8. Data Security

We implement reasonable administrative, technical, and physical safeguards to protect personal information.

However, no method of transmission or storage is completely secure, and we cannot guarantee absolute security.

9. Data Retention

We retain information only as long as necessary to:

- Provide services
- Comply with legal obligations
- Resolve disputes

- Maintain business records

Retention periods may vary depending on agency and regulatory requirements.

10. Your Rights

Depending on applicable laws, you may have rights regarding your personal information, including:

- Access to your information
- Request corrections
- Request deletion where legally permitted
- Withdraw consent where applicable

Requests may be subject to verification and legal limitations.

11. Children's Privacy

Our services are not directed toward children under 13.

We do not knowingly collect personal information from children through our website.

12. External Links

Our website may contain links to third-party websites.

We are not responsible for the content, security, or privacy practices of external websites.

13. Changes to This Privacy Policy

We may update this Privacy Policy periodically.

Any changes will be posted on this page with a revised effective date.

14. Contact Information

If you have questions about this Privacy Policy or your personal information, please contact:

Jax Fingerprinting

info@jax-fp.com