

Jax Fingerprinting – Terms of Service

Last Updated: May 10, 2026

1. Introduction

Welcome to Jax Fingerprinting (“Company,” “we,” “our,” or “us”). By accessing or using our website, booking services, or visiting our office for fingerprinting services, you agree to comply with and be bound by these Terms of Service.

If you do not agree with these terms, please do not use our services.

2. Services Provided

Jax Fingerprinting provides Live Scan and electronic fingerprinting services for state licensing, employment screening, and agency compliance requirements.

Services may include fingerprinting for:

- AHCA Clearinghouse submissions
- Professional licensing
- Department of Children & Families (DCF)
- Department of Juvenile Justice (DJJ)
- Department of Elder Affairs
- Guardian Ad Litem programs
- Criminal justice applicants
- FDACS-related licensing requirements

We do not provide legal advice or determine whether a customer requires fingerprinting. Customers are responsible for confirming their agency requirements, ORI numbers, and application instructions before booking.

3. Appointment Scheduling

Appointments are scheduled through our online booking system powered by Calendly.

By booking an appointment, you agree to:

- Provide accurate information
- Arrive on time
- Bring required identification and documentation
- Confirm that you selected the correct service

We reserve the right to refuse service if incorrect, incomplete, or fraudulent information is provided.

4. Cancellations & Rescheduling

Customers may cancel or reschedule appointments using the link provided in their appointment confirmation email.

We recommend making changes at least 6 hours before your scheduled appointment time.

Failure to appear for an appointment may result in forfeiture of any booking fees paid.

5. Payment Terms

Payment is due at the time of service unless otherwise stated.

Prices may vary depending on:

- Agency requirements
- Submission type
- Additional processing requirements

All fees are subject to change without notice.

6. Identification Requirements

Customers must present a valid government-issued photo ID at the time of appointment.

Acceptable identification may include:

- Driver's license
- State-issued ID card
- Passport
- Military ID

Failure to provide valid identification may result in cancellation of the appointment.

7. ORI Numbers & Customer Responsibility

Customers are responsible for obtaining and providing the correct ORI number from their employer, agency, or licensing authority.

Jax Fingerprinting is not responsible for delays, rejections, or incorrect submissions caused by inaccurate ORI numbers or incomplete customer information.

8. Submission & Processing Times

Fingerprint submissions are typically transmitted electronically on the same day as the appointment.

Processing times vary depending on the requesting agency and are outside of our control.

We do not guarantee:

- Processing timelines
- Employment approval
- Licensing approval
- Background screening outcomes

9. Limitations of Service

Jax Fingerprinting does not:

- Provide federal (FBI) background checks
- Process concealed weapon permit fingerprinting
- Provide fingerprinting for insurance agent licensing
- Offer legal or licensing advice

10. Customer Conduct

Customers are expected to behave respectfully toward staff and other visitors.

We reserve the right to refuse or terminate service to anyone engaging in:

- Harassment
- Threatening behavior
- Fraudulent activity
- Disruptive conduct

11. Limitation of Liability

To the fullest extent permitted by law, Jax Fingerprinting shall not be liable for:

- Delays caused by government agencies
- Incorrect customer-provided information
- Lost employment opportunities
- Licensing denials
- System outages outside of our control
- Indirect or consequential damages

12. Website Use

You agree not to:

- Misuse the website
- Attempt unauthorized access

- Submit false information
- Interfere with website functionality

We reserve the right to suspend or restrict access for misuse.

13. Third-Party Services

Our website may use third-party services, including:

- Calendly
- Google services
- Analytics providers
- Payment processors

We are not responsible for the privacy practices or terms of third-party providers.

14. Intellectual Property

All website content, branding, logos, graphics, and written materials are the property of Jax Fingerprinting unless otherwise stated.

Unauthorized reproduction or distribution is prohibited.

15. Changes to These Terms

We reserve the right to update or modify these Terms of Service at any time.

Updated versions will be posted on this page with a revised effective date.

16. Contact Information

If you have questions about these Terms of Service, please contact:

Jax Fingerprinting

info@jax-fp.com